

## How will benefits be calculated?

Eligible households can receive benefits ranging from \$180 to \$540, depending on:

- The total income of all household members compared to the number of people in the household.
- The type of heating fuel you use.
- Your household's vulnerability to extreme temperatures and high energy costs.

If you live in Southern Nevada (Clark, Lincoln and Nye counties) these benefits are split, with half paid to the heating vendor in the winter and the other half paid to the electric vendor in the summer. If you do not live in Southern Nevada, your entire benefit amount will be sent in a single payment to your heating vendor.

## How do I apply for EAP?

You must complete and submit an application form to the EAP office in Carson City. To receive an application, write or phone the EAP office at the address and phone numbers listed on this brochure, or download the application from [www.mwpower.net](http://www.mwpower.net).

Benefits are available to all eligible persons without regard to race, color, sex, age, handicap, national origin or political belief.

## What happens after I apply?

Due to the large number of applications filed each year, it may take up to twelve (12) weeks to determine eligibility. Then it may take another four (4) weeks before payment is credited to your account by your utility company.

Every person who applies will be sent a formal notice regarding their eligibility and benefit determination.

## Do I need to report changes after I apply?

If you move, there is a change in your household income or size, or you are approved to receive housing assistance, you must notify the LIHEA office immediately so appropriate action can be taken to ensure your eligibility and benefits are based on complete and accurate information.

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### Division of Welfare and Supportive Services

<http://dwss.nv.gov>

#### Energy Assistance Program

2527 N. Carson St., #260  
Carson City, NV 89706  
(775) 684-0730  
Fax: (775) 684-0740

#### White Pine County Social Services

995 Campton St., Suite #2  
Ely, NV 89121  
(702) 486-1404  
Fax: (702) 486-1441

[www.whitepinecounty.net](http://www.whitepinecounty.net)

#### Statewide Toll Free

1-866-846-2009



**MT. WHEELER POWER**

*Powering your future*

1600 Great Basin Blvd.  
P.O. Box 151000  
Ely, NV 89315  
(775) 289-8981 or 1-800-97-POWER  
[info@mwpower.net](mailto:info@mwpower.net)

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**Care &**  
**EAP**  
power  
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**Neighbors helping  
Neighbors**

helping hand

# Mt Wheeler Care & EAP

energy assistance

## What is CARE?

CARE is Cooperative Assistance for Residential Energy. CARE is indeed a cooperative program that exists solely to provide emergency funds to anyone who is having trouble paying for their energy bills.

### What do CARE funds pay for?

The program funds energy bills for qualifying and approved applicants within the Mt. Wheeler Power service territory. These energy bills may include electricity, propane, fuel oil, coal and even wood or pellets.

### Who is eligible to apply for CARE funds?

Money is often given to people who have had some type of medical emergency. One payment was made to buy firewood for a man who broke his leg and wasn't able to cut wood for the season. Other cases include people who are unemployed and can not make ends meet, or elderly people who might go without food to make their energy bill payments.

### How do I apply for CARE funds?

Mt. Wheeler Power donates a substantial amount of money to the program each year and handles the accounting duties, but does not administer the CARE program. Ely area residents who need assistance should contact the White Pine County Welfare Office at (775) 293-6528. The Eureka Senior Citizens Center takes applications for Diamond Valley and Eureka residents. An application may also be downloaded from [www.mwpower.net](http://www.mwpower.net).

To apply for CARE funds, you must complete and return the application which is evaluated by CARE board members. If the application is approved, Mt. Wheeler Power will issue a check to cover the amount— often within the same day.

An assistance payment is limited to one time during a heating period, but can be approved again in emergency situations. Funds are limited per family unit, based on average utility costs and income.

### Where do the funds come from?

Mt. Wheeler Power contributes the majority of the funds to the program. Mr. Wheeler Power members can also contribute each year by sending in a little extra with their power bills. A line item is provided on monthly bills for your convenience.

### Where does my CARE contribution go?

The Care organization works with Mt. Wheeler Power to provide assistance with electricity, propane, gas, coal, oil, or even wood costs. It isn't a program which can regularly subsidize the needs of low-income members, but it can help if one instance of assistance is needed— for example in medical emergencies.

Please include a little extra with your next bill payment if you would like to donate to the CARE program. Who knows, maybe you will need some emergency help one day too.

### CARE donations can be tax deductible.

### Where Can I Get Assistance If I Need It?

#### White Pine County Welfare Office

995 Campton, Ely, Nevada 89301  
(775) 293-6528

#### Eureka Senior Citizens Center

PO Box 278, Eureka, Nevada 89316  
(775) 237-5597

## What is EAP?

Nevada's Low Income Home Energy Assistance Program, or EAP, provides benefits to eligible households to help with the costs of home heating (and cooling in Southern Nevada.)

EAP is a federally funded energy assistance program that is managed by the EAP office in Carson City.

### Who is Eligible?

Any household in Nevada is eligible if:

1. The household's total gross income, based on the size of the household, is not more than the monthly amounts listed below.
2. The household's annual heating and electric energy usage in dollars is over 2.90% of the household's annual gross income.
3. The household is at least responsible for home heating costs either by paying the utility company or the fuel supplier directly or as part of the rent.

Family size	Max. Monthly Income	Family size	Max. Monthly Income
1	\$1,558.00	6	4245.00
2	2094.00	7	4783.00
3	2632.50	8	5320.00
4	3169.50	For each additional person, add \$537.00	
5	3708.00		

*Subject to change. Last updated 10/2012*

### When Can You Apply?

A heating season runs from September 1 to March 31. Call the EAP office at 1-866-846-2009, ext. 4420 to be placed on the mailing list for application materials that are mailed out after September 1. Applications will be accepted until the end of the heating season on March 31, or until funds are exhausted.

### You Will Need to Provide:

1. Proof of income received by all members of the household during the previous thirty (30) days.
2. A copy of your most recent bills from both your heating company and your electric company.
3. A copy of your rental agreement, most recent rent receipt or proof of mortgage.

*Failure to attach the above items to your application may delay your application and may result in your household being denied assistance.*